



****FLOOR ALERT****
SUPPORT

SB 28 (CABALLERO) DIVCA DEPLOYMENT DATA AND CUSTOMER SERVICE

The above-listed organizations are pleased to **SUPPORT SB 28 (Caballero)**, which allows the California Public Utilities Commission (CPUC) to gather granular data about digital video networks across the state, and to take on customer service issues to address consumer harm from poor quality network service.

SB 28 is a step forward to ensure that cable and telco companies provide to the CPUC detailed, transparent data prior to taxpayers paying to build new networks, and to empower the CPUC to make sure each household connection provides equal quality services, without discriminating based on income.

SB 28 has enjoyed strong bipartisan support, without a “No” vote through four policy committees.

For these reasons, we **SUPPORT SB 28 (Caballero) and ask for your AYE vote.**